

# Dulaney-Browne Library

## Quarterly Report

### January - March 2011

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Director

#### New Online Database

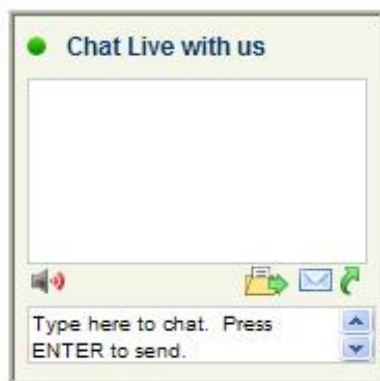
Starting in January the library reduced its print subscriptions by more than half to slightly more than 200 in total and added an additional full text database with over 500 current full text titles. The Project Muse Premium collection offers high quality university press journals in the humanities and social sciences.

#### Chat Reference

The library added a chat reference service hosted by Libraryh3lp.com in March. The service allows for multiple librarians to monitor incoming questions and transfer questions to the most appropriate person as needed. We are answering about 10 questions per week through the new service.

Have a research question? Need general information?

**Ask A Librarian!**



#### Library Statistics

Most of the library statistics for the quarter were positive or neutral when compared to the previous January to March period. However, some numbers do suggest possible negative trends that need to be addressed. Print periodical shelving was down considerably (38%). While this is a lower percentage than the percent of print subscription titles that were cancelled (51%), it does suggest that the reduction in print subscriptions was not entirely without impact. Balancing this concern is the fact that online database retrievals were up by 25% in the same period. The raw numbers paint the picture more clearly. Print reshelving was down by 167 items. Online article use was up by 6271.

Of more concern is the drop in use of reference databases (down 19%) and online books (down 11%), since it was not accompanying by a greater

increase in an analogous use. Library faculty are working on a plan to improve and better publicize online book and reference resources.

The positive numbers in the statistics far outweigh the few negatives. Particularly important is the increase in all kinds of reference questions, and especially the increase in substantive reference questions. This number provides an indication of the number of students engaging the library as part



of their significant research activities. These substantive information related reference questions were up by 90%.

Other areas with significant improvements include items borrowed from the Leichter Listening Library (up 16%), attendance at the main library (up 9%), circulation to faculty (up 35%), use of the Naxos classical music streaming service (up 77%), and article database use (up 25%).

#### Faculty Scholarship

Beth Fleming presented "Incorporating digitization to enhance Music Information Literacy training for Music Librarians" at the Music Library Association meeting in February.

## Renovation Progress

Renovation work on the 5th floor continued throughout the quarter. Most of the wood trim was completed in January. Carpet and most of the furniture was installed in early February. March was move-back month with books and archival boxes moving back to shelves on the 5th floor.

## Library Training

January's library training time was devoted to the important issue of patron privacy and was limited to library staff members. February's training time was rescheduled for March due to bad weather in February. The March training session attracted library faculty and staff from Dulaney-Browne Library and the Law Library and was an update on library databases.

## Foundation Center Training

Staff from the Foundation Center in New York City visited the campus on March 17-18 to offer fundraising training in the library. Thursday evening's session provided a free introductory orientation to fundraising called "Introduction to Fundraising Planning" and the paid all day session on Friday covered more detail in the "Foundation Fundraising: An Introductory Course."

